



MEMORANDUM

TO: Regional Treated Water System Customers

FROM: Larry N. Patterson, Executive Director

DATE: September 29, 2025

SUBJECT: Upper Trinity moves to Stage 1 (from Stage 2) of Drought Contingency Plan for Certain Customers

Effective October 1, 2025, Upper Trinity is moving to Stage 1 (from Stage 2) of its Drought Contingency Plan for the following Customers:

- City of Celina
- Elm Ridge Water Control & Improvement District
- Mustang Special Utility District
- Town of Providence Village

Recent rains and cooler weather have eased water demand and lake levels are close to normal for this time of the year - - but ongoing conservation is still crucial. **During Stage 1, outdoor watering is limited to a maximum of two days per week, if needed, and not between 10 am to 6pm.** Residents should follow the WaterMyYard.org recommendations as outdoor watering needs will continue to decrease until November 1 when outdoor watering is no longer necessary because of plant dormancy.

Each Customer must continue enforcing the applicable stage of its drought contingency plan that includes the mandatory time-of-day and maximum two-day-per-week landscape watering schedule. **Strict enforcement is necessary to reduce water waste and ensure available raw water next summer.** Effective methods of enforcement have been to notify high water users by email and door hangers for residents operating sprinklers at the wrong time, wrong day or simply wasting water.

As the treatment capacity at both the Harpool and Taylor Water Treatment Plants is being expanded, it's crucial that we work together to continue minimizing water demands. Weather forecasts also predict above normal temperatures and below average rainfall into the spring. Given the continued rapid growth, minimizing peak demands will help maintain efficient operations at both plants and help to prevent any disruptions in service.

Upper Trinity will continue to monitor water demands and water supply storage and will update you if additional measures are necessary. Thank you in advance for your cooperation and assistance. Should you have any questions, please call Jody Zabolio, Chief Operating Officer, or Jason Pierce, Director of Government Affairs and Communications, at 972-219-1228.